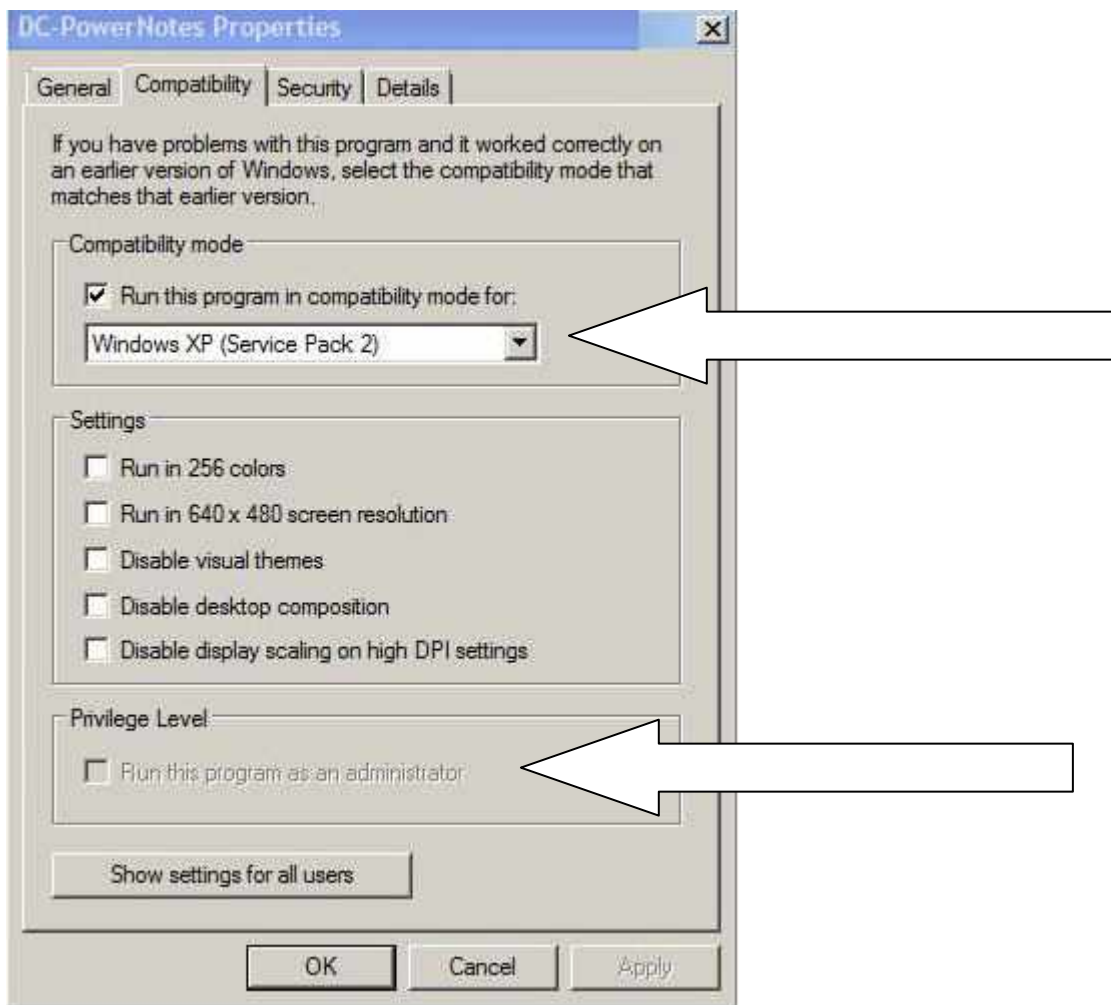


Due to problems with the Microsoft Windows Vista operating system disabling features used by DC-PowerNotes™, Vista must be configured to allow DC-PowerNotes™ to run. There are 2 main areas which usually need to be addressed.

1. The most common problem occurs when the desktop or start-menu shortcut to start DC-PowerNotes is clicked, there's either a brief flash like the program starts to open, then nothing, or an error appears that says:

runtime error 75 Path/File Access error

This is a permissions error, i.e., Vista is not giving you permission to run your program. To fix this, you must Right-click the shortcut that starts DCPN, then Left-click Properties. Click the Compatibility Tab, and you should see the screen below:

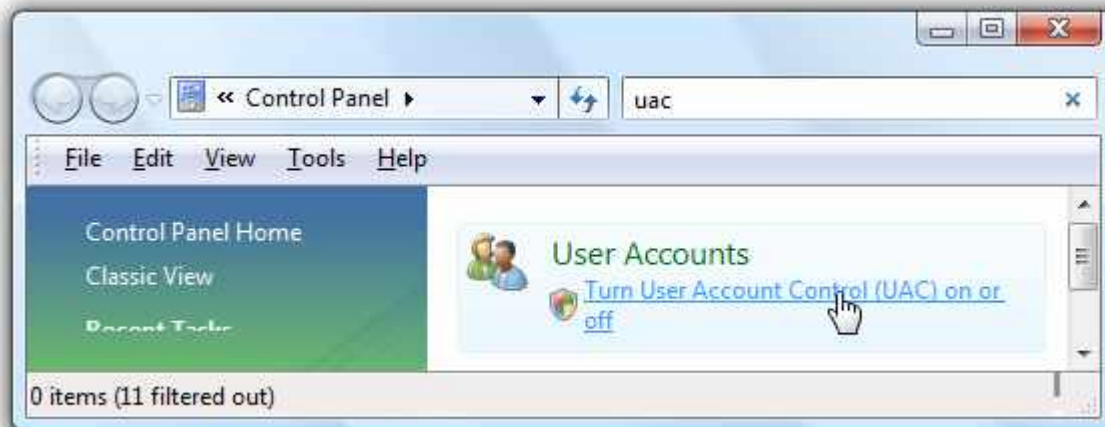


A. CHECK "Run this program in compatibility mode for" and then select "Windows XP" from the list (top arrow).

B. Under "Privilege Level", CHECK the box "Run this program as an administrator" (bottom arrow). Many times, Vista grays out this checkbox. If so, it should be OK to ignore this step. If the box is NOT grayed out, then check it. Then Click "Apply", and then "OK"

2. The program opens, but you get an error "**Run-time error '70'. Permission denied**" or just "**Permission denied**" when you click the buttons (IMP MIMP SAME etc.) in DC-PowerNotes. If this happens, it's another permission error. Vista has a component called User Account Control which will prevent programs from running in administrator mode, **EVEN IF YOU ARE LOGGED IN AS ADMINISTRATOR**. If you shut off User Account Control, so far, this has removed this error for everyone who's received it.

To turn off the User Account Control, click Start, go to Control Panel, then to User Accounts. Depending on which version of Vista you have, you will see a link that looks something like this:



Click this link, and you will see a link that looks something like the box below:



The check box must be UNCHECKED. If yours is Checked, Uncheck it, and then click OK. You will be told to reboot your computer.

So far, one or more of these fixes have made everyone who's tried to run DC-PowerNotes on Vista able to do so. However, if these don't work, Vista still has a lot of problems, especially with older computers and printers, etc.

As an aside, when Vista was launched in January 2007, Dell Computers began selling almost all computers with Vista immediately. By early April 2007, Dell reversed itself and began offering Windows XP again on business systems, but said it would not offer XP on home systems, sticking with Vista. A couple of weeks later, they reversed themselves again and made Windows XP available on ALL Computers sold, home or business. If a company as large as Dell had to reverse itself not once but twice on Vista, you can understand the level of problems seen with Vista. Vista has been a big headache for a lot of people, so don't feel alone.

http://news.com.com/Dell+brings+back+XP+on+home+systems/2100-1046_3-6177619.html

The link below should give you an idea of how widespread problems with Windows Vista are relating to compatibility with software released prior to Vista.

http://www.iexbeta.com/wiki/index.php/Windows_Vista_Software_Compatibility_List